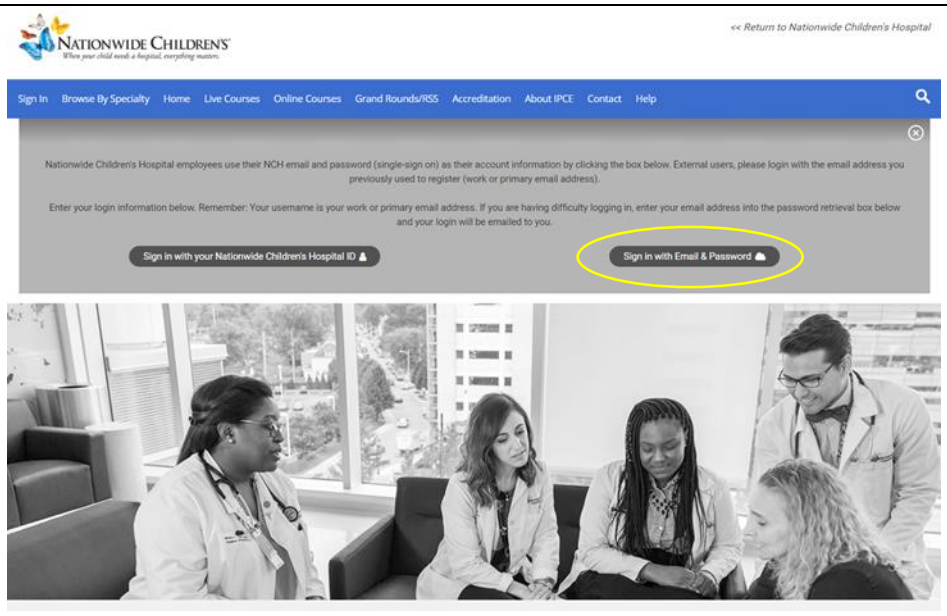
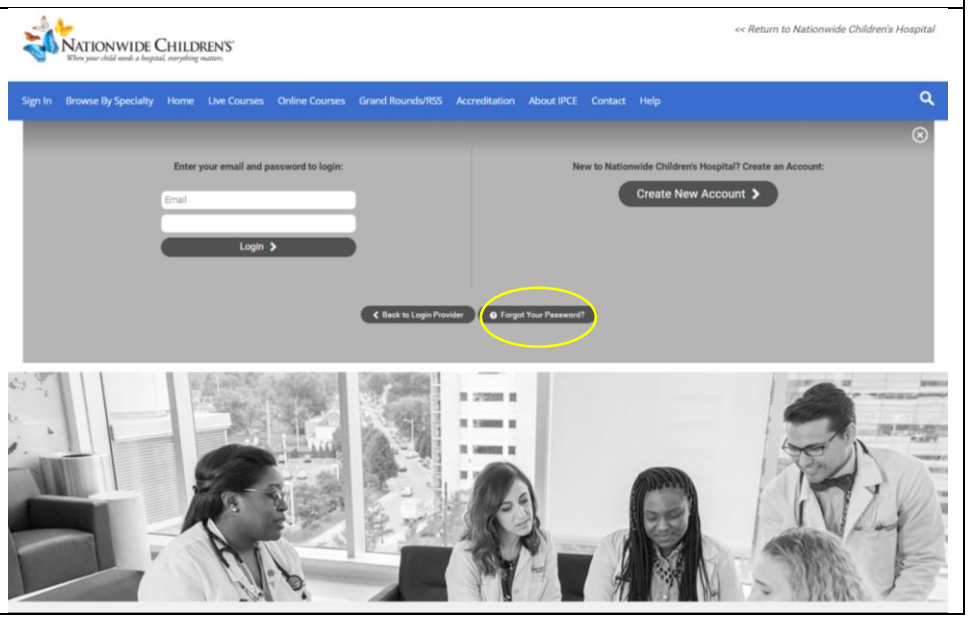
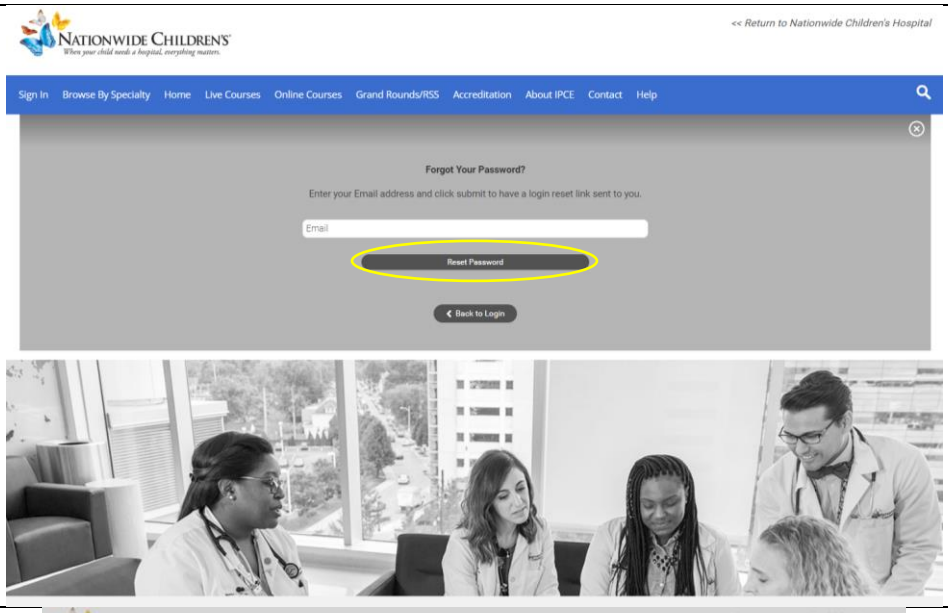
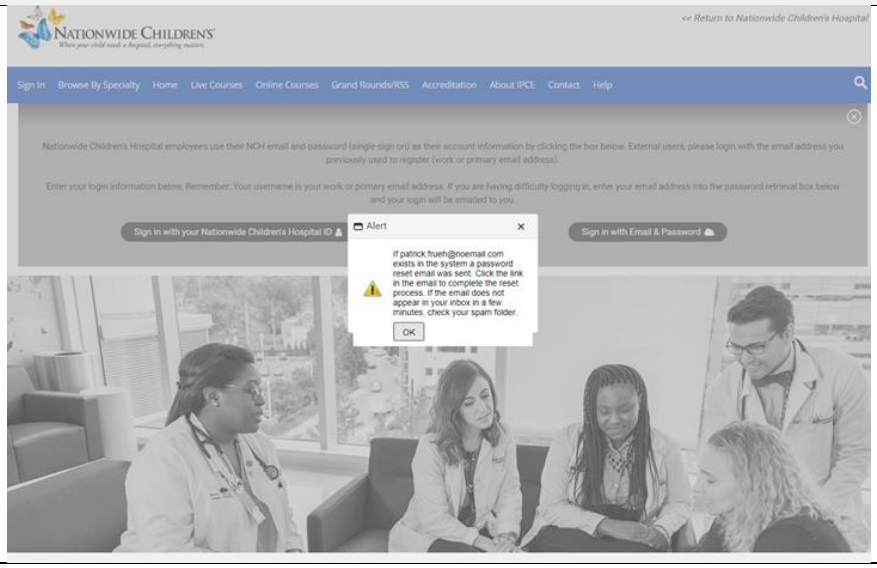
FAQ Series: How to reset your CloudCME password (for non-employees).

Step 1: If you're not an NCH employee, Select the "sign in with Email and Password" option. If you are an NCH employee, the steps detailed here won't work for you. Please review "How to Sign In to CloudCME with NCH Credentials" on our help page.	
Step 2: If you can't remember your password, select "forgot password."	

Step 3: Type the email address associated with your account into the text box and click the “reset password button.” This will trigger an automated message sent to the email address with a link to reset	
Step 4: *Note* CloudCME will only send a message if it finds an account associated with that email address.	
Questions? Contact us at IPCE@nationwidechildrens.org	