

From Questionnaires to Conversations: Measurement-Based Care in Epic



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Introducing Measures

- We have decided to use a standardized assessment, measure, or screener with a patient and/or family.... Now what?



Introducing Measures

- First, it is important to explain **WHAT** standardized measures are and **WHY** we use them.
 - These are questions that researchers have studied and found to be helpful to further investigate the “thing” that is being considered.
 - Any other ways others have explained this?

Introducing Measures

- Next, **NORMALIZE** the use of these measures.
 - Reassure the patient and family that everyone gets the same questions and the use of this measure is not targeted or out of the blue.
 - Any other ways others have normalized this for their patients or families?

Introducing Measures

- Finally, relay the importance of **COMPLETION**.
 - Inform patients and families that the use of these measures can help inform treatment and goals set, as well as provide an objective look at how care is going throughout the course of treatment.
 - Any other ways others have placed emphasis on the importance of completion to patients and families?

Time for an Epic Break



Discussing and Documenting Measures

- We have the data....
Now what?



Discussing and Documenting Measures

- First, when able, **REVIEW THE RESULTS** with the patient and family.
 - This reiterates the importance of completion to the patient and family. It also helps keep them informed of the findings and what these mean.
 - Any other ways others like to review the results?

Discussing and Documenting Measures

- Next, **DOCUMENT** the results in the chart.
 - While the scores will be stored in Flowsheets, it is still important to bring relevant measures into our documentation, such as ICPs, Notes, and Discharge Summaries, as appropriate. This space allows for a narrative that includes not only the scores, but more importantly, clinical judgement to be expressed.

Time for an Epic Break



A Few Things to Note

- What do you mean there are **OTHER** ways measures should be considered?!



A Few Things to Note

1. Measures should NEVER be our only tool used when making diagnostic decisions.

A Few Things to Note

2. A goal to improve a score to below a significant level is not always realistic or appropriate.

A Few Things to Note

3. Measures can provide a large assist at time of discharge to objectively show improvement to families and supervisors.

A Few Things to Note

4. When making a referral or consulting with another discipline, consider including scores to enhance communication.